



Agency Name: Mental Health Association of the Southern Tier, Inc.

Program Name: Rural BEAR Program

Program Success Story:

There have been many. I will highlight just a few:

- A child in crisis a short 8 months ago through consistent mental health appointment has developed a new relationship with his mother and made the honor roll this past quarter. They have been successfully discharged.
- A young woman whose mental illness was getting in the way of her dream of playing basketball for the school started on her high school basketball team this year. Consistent mental health treatment and a supportive Rural BEAR case manager who even attended a few games contributed to the success of this young woman.
- A parent in a rural district was made aware of all the services available to her family by the Rural BEAR case manager. The transportation that the Rural BEAR case manager provides is beginning to make a difference in her child. He also talked with the parent about her own mental illness and a referral for her own therapy was made.
- During a random call to families for the satisfaction surveys the director of children and family services reports a parent credits the sole success of her daughter to her Rural BEAR case manager. He has been able to connect with her like no other provider has been able to do. School reports improved behavior and even asked the parent if they can use her case as an example to other parents about pursuing this service. Parent has been very pleased with the service and so has the school. Two cases this quarter were referrals from this school district.