

**UNITED WAY OF BROOME COUNTY**



Agency Name: Literacy Volunteers Broome-Tioga Counties, Inc.

Program Name: Basic Literacy

Program Success Story:

Student D worked with his tutor for several years. D is employed and due to his poor reading skills never filed income tax forms. He received the forms in the mail but was unable to understand them or even what they were for. After working with his tutor he was able to read the forms sufficiently to understand their importance. He and his tutor are working on his taxes and he is entitled to a sizeable refund. They are now completing amended returns for previous years.